

# **Advanced Neuromuscular Physiotherapy, LLC**

11333 Woodglen Drive, Suite 204• North Bethesda, Maryland 20852

Dr. Anna Borissow, DPT

## **Cancellation Policy**

We understand that there may be times when you have a scheduling conflict and you must miss an appointment due to emergencies or obligations to work and family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment.

The unique nature of this clinic is that **ONLY ONE** patient is treated per hour by the physical therapist. If you do not provide adequate notice to the clinic of your absence from treatment, the hour that is scheduled for you will be unproductive for the physical therapist, and we will have to charge you for the visit.

**If the appointment is not cancelled at least 24 hours in advance, you will be charged a \$75 cancellation fee. If you fail to show up for the appointment, you will be charged a \$100 no-show fee.**

Please understand that in this current healthcare environment we are striving to provide top quality physical therapy treatments and would like to continue the luxury of treating one patient per hour. Such fees will enable us to provide exceptional services to all, and to provide maximum appointment availabilities. We appreciate your understanding and cooperation.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_